

Automotive Aerosol Field Testing Interview

Simca Monaca AUTO

Date	User	Owner / Manager	Interviewer	Product ID.
7/1/04	CATARSMA	EDUARDO	JOE ZANADOL	2590 SOY ALGONING

Type of Cleaning Performed (Circle One Only)			
<u>General Purpose Degreasing</u>	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>Schumacher BRAKE PART WASH</i>	12-CANS/SHOP	1-PER THIS SHEET	1-CAN

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	AS GOOD
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	MAYBE
Could you clean adequately if you had only the test product	YES

User Comments

Manager Comments

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
6/25	SAM	GETTY	JOHN ZAVADEL	35% 504/ALCERONE

Type of Cleaning Performed (Circle One Only)			
<u>General Purpose Degreasing</u>	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
ANGELBY INDUSTRIES	2-CAN/MEC	4-6	2-CAN/5

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product, (Terrible, almost as good, as good, better)	AS GOOD
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	MAYBE
Could you clean adequately if you had only the test product	YES

User Comments

Manager Comments

2-CANS 6/16/04
Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
6/16	EMERSON DOWNS	GEARY	JON ZAVADEL	25% 50% LACETONE

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
IMPERIAL INDUSTRIAL SOLID BRASS CLEANER	2-CANS/WEEK	2-3 TESTING	3-CANS FOR TESTING

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	AS GOOD
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO, DOESN'T MAKE THAT DECISION
Could you clean adequately if you had only the test product	YES.

User Comments

INITIAL TESTING W/ EMERSON 6/16/04 ON GREASY OLD ROAD GRIM THE AEROSOL WORKS BETTER THAN WHAT HE USES WILL CONTINUE TO USE PRODUCT FOR TESTING

Manager Comments

Automotive Aerosol Field Testing Interview

Date	User	Owner/Manager	Interviewer	Product I.D.
6/83	SHINUN	GEARY MORRIS	JAY ZIMMEL	95% 50/1/ACETONE

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
AMERICAN INDUSTRIAL 3-PT BRAKE CLEANER			

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES, A LITTLE ONLY
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO, LITTLE ONLY
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	AS GOOD OR BETTER
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	MAYBE, WOULD TEST MORE
Could you clean adequately if you had only the test product	YES.

User Comments

ON BRAKE DRUM (BUS) TO CLEAN GREASE & OIL FROM BEAR ADEL SEAL
LEAK. WAS A LITTLE OREY FOR GREASING DIRECTLY ON BRAKE PADS

Manager Comments

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
7/1/04	KEN	MICHAEL HOWARD	JOHN ZAVADIL	Q596 504/ACERON

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
		KEN ONLY	2-CMS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product (Terrible, almost as good, as good, better)	AS GOOD OR BETTER
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	DON'T MAKE THAT DECISION
Could you clean adequately if you had only the test product	YES

User Comments

Worked good overall, better than current degreaser.

Manager Comments

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
4/3/04	Joe NILES	John Russell	John ZWARTZ	2596 508/100.0000 TIN 602

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
			1-Can

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	NO
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO YES, ONLY
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERIBLE (SEE BELOW)
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

User Comments

USES PARTS WASHER FOR ALMOST ALL CLEANING. HOWEVER DOES
CLEAN BRACKET SURFACE W/ AEROSOL. THE TEST PRODUCT LEFT THE
BRACKET SURFACE TO TRY

Manager Comments

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product ID.
4/3/84	BETANI	JOHN RUSSELL	JOHN ZAVADEL	2590-S-4/K-ETC-704-502

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
		BREATH CLEAN	2-CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST AS GOOD, OK
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	YES, OK
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES

User Comments

Manager Comments

Automotive Aerosol Field Testing Interview

ARCO STATION SANTA MONICA

Date	User	Owner / Manager	Interviewer	Product I.D.
5/22	BOEY	MARTIN	JOHN ZIMMEL	5-11/100/1000 7-7752

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
General Brake Cleaner			

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	YES
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERrible, OVERSPRAY
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

User Comments

OVERWHELMING ODD, MOST HANDS IN THE AIR, COULD NOT
USE THE PRODUCT. CLEANING WASN'T VERY GOOD

Manager Comments

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
5/26	SERGIO LOPEZ	SERGIO LOPEZ	JOHN ZAMPEL	504/ACE-ONE 1-2252

Type of Cleaning Performed (Circle One Only)			
<u>General Purpose Degreasing</u>	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	YES
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	NOT TERRIBLE, BUT NOT ALMOST AS GOOD
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

User Comments

DIDNT CLEAN WELL, GREASE-E-OUT, TO MUCH MIST THAT SMELLED

Manager Comments

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
5/15/85	HOWARD	HOWARD	JOHN ZAWADZKI	2-2-85011021 2-7750

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	NO
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	YES, AFTER EXTENDED USE IT WAS NOTICEABLE
Did it leave an unacceptable residue	YES, LEFT OILY RESIDUE
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERIBLE, NOT TERRIBLE, BUT NOT ALWAY AS GOOD
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

User Comments

COULD BE USED FOR GENERAL PURPOSE OR BRAKE CLEANING
LEFT OILY RESIDUE, DIDN'T CLEAN VERY WELL

Manager Comments

Automotive Aerosol Field Testing Interview

MORGAN'S AUTOMOTIVE

Date	User	Owner / Manager	Interviewer	Product I.D.
5/25	TOM ESCHWEL	GREG MORGAN	JOHN ZAVARIL	204/AGG 70-10 L 7/35

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
SRG BRKASEN (GALIN)	18-24 CANS	1-TESTING	1-CAN

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	NO, TO ONLY
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	YES
Did it leave an unacceptable residue	YES, ONLY
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST AS GOOD, NOT TERRIBLE, BUT NOT GOOD
Did you use more volume than your current cleaner	NO, DIDNT THINK MORE WAS USED
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES, WOULD TAKE AROUND 20% MORE LABOR FOR CLEANING

User Comments

USES WATER BASED BRAKE WASHER, F-PREFERS TO USE BRKASE WASHER

Manager Comments

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
5/7/75	Tom Esquivel	GREG MORGAN	JOE ZAVADIL	209-112570-1 1-225-21

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
OPC BRILLON	12-24 CANS	1-TESTING	1-CAN

Question	User's Response
Did it clean sufficiently	YES, BUT NEEDED HELP. SCRUBBING/HELP
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	NO, SLOW
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	YES, OVERSPRAY ON HOT EXHAUST IS HORRIBLE
Did it leave an unacceptable residue	YES, ONLY
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST AS GOOD WITH HELP
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES, WOULD TAKE 20% MORE TIME TO CLEAN

User Comments

DID NOT WORK AS WELL AS SOME OF THE WATER BASED PRODUCTS TESTED. OVERSPRAY ON HOT PARTS EXHAUST CREATED A BAD SMELL.

Manager Comments